

| NUMBER: | 23-008-17 |
|---------|-------------------|
| GROUP: | Body |
| DATE: | February 01, 2017 |

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SUBJECT:

Front Seat Back Panel Gap

OVERVIEW:

This bulletin involves removing seat back panel and replacing with new panel.

MODELS:

| 2015 - 2016 | (LA) | Dodge Challenger |
|-------------|------|------------------|
| 2014 | (LC) | Dodge Challenger |
| 2014 - 2016 | (LD) | Dodge Charger |
| 2014 - 2016 | (LX) | Chrysler 300 |

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on or after October 16, 2014 (MDH 1016XX) and on or before June 01, 2016 (MDH 0601XX).

SYMPTOM/CONDITION:

The customer may describe a gap between seat back and back panel at the top edge on the driver's front seat, passenger front seat or both.

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

| Qty. | Part No. | Description |
|--------|---------------------------------|-----------------------------------|
| 1 (AR) | 1UW23DX9AA (Black) | LH - LD/LX Panel, Front Seat Back |
| 1 (AR) | 1UY02DX9AA (Black) | RH - LD/LX Panel, Front Seat Back |
| 1 (AR) | 1UV14XDVAA (Dark Slate Gray) | LH - LC/LA Panel, Front Seat Back |
| 1 (AR) | 1UV13XDVAA (Dark Slate Gray) | RH - LC/LA Panel, Front Seat Back |
| 1 (AR) | 1UV13DX9AA (Black) | RH - LC/LA Panel, Front Seat Back |
| 1 (AR) | 1UV14DX9AA (Black) | LH - LC/LA Panel, Front Seat Back |

REPAIR PROCEDURE:

 Remove old back panel (Fig. 1). Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body> Seats, Front> Panel, Seat Back> Removal.



Fig. 1 Rear seat back

2. Cut retainers off the old back panel and save them (Fig. 2).



Fig. 2 Seat Back Retainers

3. Snap retainers onto the back frame (Fig. 3).

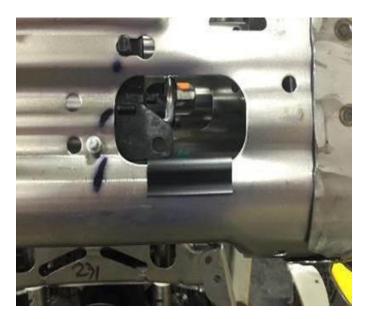


Fig. 3 Snap Retainers Onto The Seat Back Frame

4. Install new back panel (Fig. 4). Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body> Seats, Front> Panel, Seat Back> Installation.



Fig. 4 Install New Back Panel

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

| Labor Operation No: | Description | Skill Category | Amount |
|------------------------|---|------------------------------------|----------|
| 23-20-34-92 | Panel, Front Seat Back- Replace Driver or Passenger (1 - Semi-Skilled) | 6 - Electrical and Body Systems | 0.2 Hrs. |
| 23-20-34-93 | Panel, Front Seat Back- Replace Both Driver and Passenger (1 - Semi-Skilled) | 6 - Electrical and Body Systems | 0.3 Hrs. |

FAILURE CODE:

| ZZ | Service Action |
|----|----------------|
|----|----------------|