



NUMBER: 23-008-17

GROUP: Body

DATE: February 01, 2017

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SUBJECT:

Front Seat Back Panel Gap

OVERVIEW:

This bulletin involves removing seat back panel and replacing with new panel.

MODELS:

2015 - 2016	(LA)	Dodge Challenger
2014	(LC)	Dodge Challenger
2014 - 2016	(LD)	Dodge Charger
2014 - 2016	(LX)	Chrysler 300

NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA.

NOTE: This bulletin applies to vehicles built on or after October 16, 2014 (MDH 1016XX) and on or before June 01, 2016 (MDH 0601XX).

SYMPTOM/CONDITION:

The customer may describe a gap between seat back and back panel at the top edge on the driver's front seat, passenger front seat or both.

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	1UW23DX9AA (Black)	LH - LD/LX Panel, Front Seat Back
1 (AR)	1UY02DX9AA (Black)	RH - LD/LX Panel, Front Seat Back
1 (AR)	1UV14XDVAA (Dark Slate Gray)	LH - LC/LA Panel, Front Seat Back
1 (AR)	1UV13XDVAA (Dark Slate Gray)	RH - LC/LA Panel, Front Seat Back
1 (AR)	1UV13DX9AA (Black)	RH - LC/LA Panel, Front Seat Back
1 (AR)	1UV14DX9AA (Black)	LH - LC/LA Panel, Front Seat Back

REPAIR PROCEDURE:

1. Remove old back panel ([Fig. 1](#)). Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body> Seats, Front> Panel, Seat Back> Removal.



Fig. 1 Rear seat back

2. Cut retainers off the old back panel and save them ([Fig. 2](#)).



Fig. 2 Seat Back Retainers

3. Snap retainers onto the back frame ([Fig. 3](#)).



Fig. 3 Snap Retainers Onto The Seat Back Frame

4. Install new back panel ([Fig. 4](#)). Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body> Seats, Front> Panel, Seat Back> Installation.



Fig. 4 Install New Back Panel

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-20-34-92	Panel, Front Seat Back- Replace Driver or Passenger (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
23-20-34-93	Panel, Front Seat Back- Replace Both Driver and Passenger (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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