SERVICE BULLETIN

NUMBER: 10-002-16

GROUP: Restraints

DATE: August 30, 2016

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-084. ALL APPLICABLE UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE UN-SOLD VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:
Non-desiccated Passenger Frontal Airbag

OVERVIEW:
This bulletin involves providing to purchasers of affected un-sold vehicles, prior to purchase, the attached "Important Notice" document and retain a signed copy.

MODELS:

2015 - 2016	(JK)	Jeep Wrangler
2015	(LD)	Dodge Charger
2015	(LX)	Chrysler 300

NOTE: This bulletin applies to vehicles within the following markets/countries: (Canada market only).

NOTE: This bulletin applies to JK vehicles built on or before June 21, 2016 (MDH 0621XX) and all 15 MY LD & LX vehicles.

DIAGNOSIS:
No customer symptoms or conditions are associated with this RRT. If a customer's VIN is listed in VIP or your RRT VIN list, RRT applies only to those unsold Vins listed.

PROCEDURE:

A. Dealers should print out and present the RRT notification to owners during the closing on a new vehicle.
B. Request owner's signature and contact information.
C. Make a copy for the owner if requested.
D. Retain a signed copy in the deal jacket and submit/upload a signed copy to FCA Canada (attached to the warranty claim). **If the customer declines/refuses to sign then notate that on the form, retain a notated copy in the deal jacket and submit/upload a notated copy to FCA Canada (attached to the warranty claim).**

IMPORTANT NOTICE

Dear Customer,

This vehicle was assembled with a passenger side frontal airbag inflator manufactured by TK Holdings Inc. (Takata) which contains a non-desiccated phase stabilized ammonium nitrate (PSAN) propellant. Takata has reported that some non-desiccated PSAN airbag inflators engineered for and assembled into other vehicles have experienced propellant degradation occurring after prolonged exposure to high absolute humidity, high temperatures and high temperature cycling.

Based on third-party testing and investigation, the United States National Highway Traffic Safety Administration (NHTSA) has concluded that non-desiccated frontal Takata PSAN airbag inflators do not pose an unreasonable risk to safety until they reach a certain level of propellant degradation, and the length of time required for the propellant to degrade to the point where the inflator may become dangerous is, in some cases, understood to be quite long. FCA is unaware of any failures involving new inflators.

The PSAN airbag inflators contained in this vehicle are **NOT** currently subject to a recall; however, in accordance with the schedule contained in the Amendment to November 3, 2015 Consent Order between Takata and NHTSA, Takata is required to take certain action towards the recall of the passenger side frontal airbag inflator in this vehicle on or before December 31, 2018.

With regard to any recall affecting this vehicle, including a recall relating to the passenger airbag inflator, I understand that I will be contacted directly by FCA Canada with instructions on how to have the vehicle remedied at **NO CHARGE** when the remedy is available.

Customer Signature _____

Date _____

Customer Name _____

Address_____

Customer Phone(Cell) _____

Customer Email_____

This vehicle meets or exceeds all applicable federal safety standards. FCA recommends that you regularly check recall applicability using:

English : recalls.mopar.ca

French : rappels.mopar.ca

You will need to input your 17-digit Vehicle Identification Number (VIN). If you have any questions regarding this notice, please contact the FCA Canada Customer Assistance Center at 1-800-465-2001 (English) or 1-800-387-9983 (French).

VIN:																	

AVIS IMPORTANT

Cher client,

Ce véhicule a été assemblé avec un gonfleur de sac gonflable avant, côté passager, fabriqué par TK Holdings Inc. (Takata). Ce gonfleur contient un propulseur au nitrate d'ammonium stabilisé en phase non desséché. Takata a rapporté que certains gonfleurs de sac gonflable au nitrate d'ammonium stabilisé en phase non desséché, conçus pour et assemblés dans d'autres véhicules, ont subi une dégradation du propulseur après une exposition prolongée à une humidité absolue, à des températures et à un cycle thermique élevés.

Selon une enquête et des tests effectués par une entité indépendante, National Highway Traffic Safety Administration (NHTSA), aux États-Unis, a conclu que les gonfleurs de sac gonflable avant Takata au nitrate d'ammonium stabilisé en phase non desséché ne constituent pas un risque déraisonnable pour la sécurité. En effet, pour que la dégradation du propulseur atteigne un niveau assez important pour rendre le gonfleur dangereux, une très longue période de temps pourrait être nécessaire. FCA n'a eu connaissance d'aucun dysfonctionnement relatif aux nouveaux gonfleurs.

À l'heure actuelle, les gonfleurs de sac gonflable au nitrate d'ammonium stabilisé en phase installés sur ce véhicule ne font **PAS** l'objet d'un rappel. Cependant, selon le programme prévu par l'ordonnance sur consentement modifiée du 3 novembre 2015 entre Takata et NHTSA, Takata est dans l'obligation de prendre certaines mesures en vue du rappel du gonfleur de sac gonflable avant, côté passager, installé sur ce véhicule d'ici le 31 décembre 2018.

En ce qui concerne tout rappel touchant ce véhicule, y compris un rappel relatif au gonfleur de sac gonflable, côté passager, je comprends que FCA Canada communiquera directement avec moi afin de m'informer des instructions à suivre pour faire réparer mon véhicule **GRATUITEMENT** lorsque la solution aura été trouvée.

Signature du client _____

Date _____

Nom du client _____

Adresse_____

Téléphone du client (cellulaire) _____

Courriel du client_____

Ce véhicule respecte ou dépasse toutes les exigences des normes de sécurité fédérales applicables. FCA vous recommande de vérifier régulièrement l'applicabilité des rappels à l'aide des liens suivants:

Anglais : recalls.mopar.ca

Français : rappels.mopar.ca

Vous devrez entrer votre numéro d'identification du véhicule (NIV), qui est composé de 17 chiffres. Pour toute question concernant cet avis, veuillez communiquer avec le centre d'aide à la clientèle de FCA Canada au 1 800 387-9983 (français) ou au 1 800 465-2001 (anglais).

NIV:																	

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	**Description**	**Skill Category**	**Amount**
23-11-36-92	Retain a signed copy in the deal jacket and submit/upload a copy to FCA Canada (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action