



February 2018

Dealer Service Instructions for:

Safety Recall T83 / NHTSA 17E-076 Fire Extinguisher

Subject

Some aftermarket Roadside Safety Kits may be equipped with a Kidde brand fire extinguisher. Some Kidde brand fire extinguishers with plastic handles recalled by Kidde may become clogged or require excessive force to discharge and can fail to activate during a fire. In addition, the nozzle can detach with enough force to pose an impact hazard. If a fire extinguisher does not function properly, it is possible that someone could be injured or killed in a fire.

Repair

The fire extinguisher must be inspected to determine whether a replacement is needed and replaced if found to be one of the fire extinguishers recalled by Kidde.

The letter mailed to purchasers of aftermarket Roadside Safety Kits, instructs the owner to contact Kidde directly in order to obtain a replacement fire extinguisher. If a customer requests assistance with this process, please assist the customer.

Parts Information

Replacement fire extinguishers will be supplied directly from Kidde.

Follow the “**Service Procedure**” steps for fire extinguisher identification and ordering instructions.

Parts Return

Recalled fire extinguishers must be returned to Kidde in the return box which will be provided by Kidde.

Special Tools

No special tools are required to perform this service procedure.

Service Procedure

1. Locate the fire extinguisher in any roadside safety kits which may be in dealer stock (Figure 1).
2. Remove the fire extinguisher from the roadside safety kit (Figure 1). The fire extinguisher may still be inside the manufacturer's box.



Figure 1 – Typical Roadside Safety Kit.
Fire Extinguisher Type, Safety Kit Bag Style/Color, and Contents May Vary.

3. Was the fire extinguisher manufactured by Kidde?
 - **Yes:** The fire extinguisher was manufactured by Kidde. Proceed to **Step 4**.
 - **No:** The fire extinguisher was **not** manufactured by Kidde. Return the fire extinguisher to the roadside safety kit. This recall has been completed.

Service Procedure [Continued]

4. There are two models of Kidde brand fire extinguishers impacted by this recall (Figure 2).

- Plastic Handle Fire Extinguishers
- Push-Button Fire Extinguishers

If the Kidde brand fire extinguisher is either of these types, visit the Kidde website at www.kidde.com to find instructions on how to inspect the fire extinguisher to determine whether a replacement is needed. For assistance with determining the fire extinguisher type, contact Kidde at 1-855-262-3540.

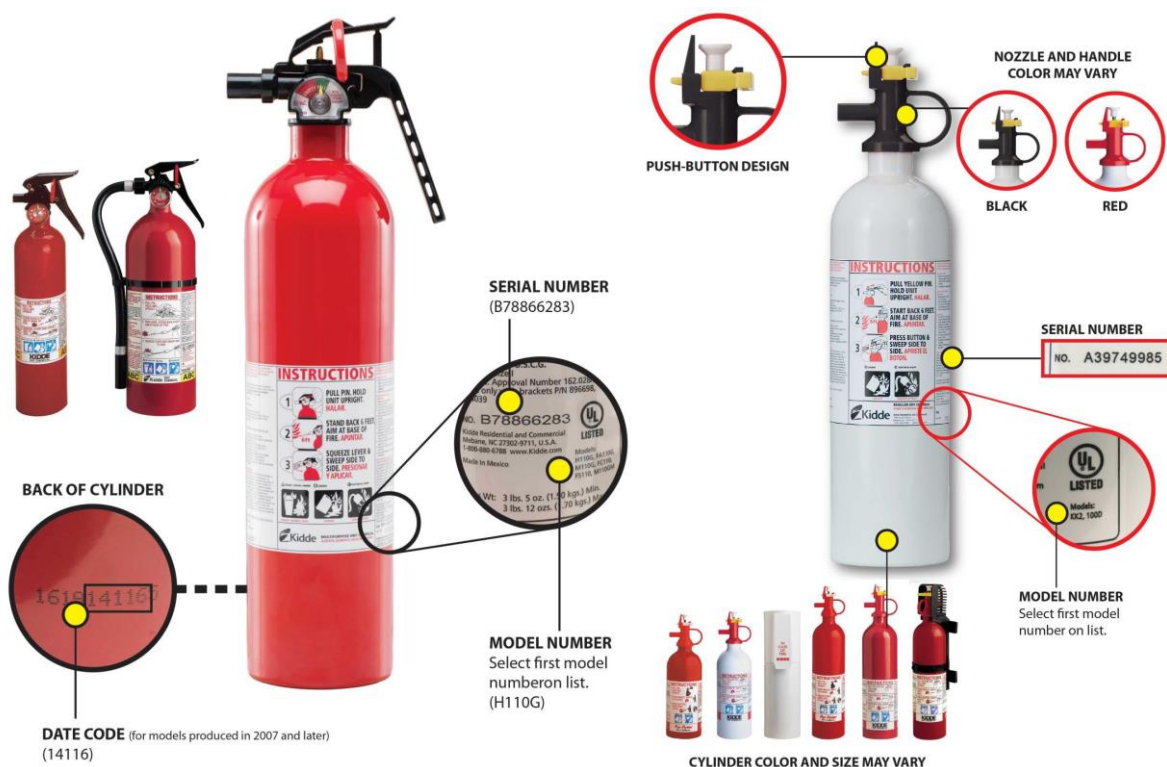


Figure 2 – Kidde Brand Fire Extinguishers Impacted by This Recall

Service Procedure (Continued)

5. Is this fire extinguisher impacted by this recall?
 - **Yes:** The fire extinguisher is impacted by this recall. Proceed to **Step 6**.
 - **No:** The fire extinguisher is **not** impacted by this recall. Return the fire extinguisher to the roadside safety kit. This recall has been completed.
6. After inspecting the fire extinguisher and determining that a replacement is required, the replacement may be ordered online at www.kidde.com or contact Kidde directly at 1-855-262-3540 between 8:30 a.m. and 5:00 p.m. Eastern Standard Time Monday through Friday (excluding holidays), or between 9:00 a.m. and 3:00 p.m. Eastern Standard Time Saturday and Sunday to obtain a new fire extinguisher at no charge. **Do not place the recalled fire extinguisher back in the roadside safety kit.**

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC

YOUR REMEDY OPTIONS

1. **RECOMMENDED OPTION**

Contact Kidde at www.kidde.com

2. Call the Kidde Recall Assistance Center at **1-855-262-3540**. An agent can confirm if your fire extinguisher requires replacement

3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall T83.

IMPORTANT SAFETY RECALL

Fire Extinguisher

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain aftermarket Roadside Safety Kits that contain a Kidde brand fire extinguisher.

It is extremely important to take steps now to inspect your fire extinguisher to ensure the safety of you and your passengers.

WHY DOES MY FIRE EXTINGUISHER NEED TO BE INSPECTED?

FCA records indicate that you may have purchased an aftermarket Roadside Safety Kit ^[1] for your vehicle. Certain aftermarket Roadside Safety Kits may contain a Kidde brand fire extinguisher. Some Kidde brand fire extinguisher with plastic handles recalled by Kidde may become clogged or require excessive force to discharge and can fail to activate during a fire. In addition, the nozzle can detach with enough force to pose an impact hazard. **If a fire extinguisher does not function properly, it is possible that someone could be injured or killed in a fire.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

If your aftermarket Roadside Safety Kit ^[2] is equipped with a Kidde brand fire extinguisher, visit the Kidde website at www.kidde.com to find instructions on how to inspect your fire extinguisher to determine whether a replacement is needed. You may also contact Kidde for assistance at 1-855-262-3540.

After inspecting your fire extinguisher, if a replacement is needed, you may order online at www.kidde.com or contact Kidde directly at 1-855-262-3540 between 8:30 a.m. and 5:00 p.m. Eastern Standard Time Monday through Friday (excluding holidays), or between 9:00 a.m. and 3:00 p.m. Eastern Standard Time Saturday and Sunday. Please state you are a FCA vehicle owner and have been notified by FCA of the recall. Kidde will ship you a free replacement fire extinguisher at no charge.

WHAT IF I ALREADY PAID TO REPLACE MY FIRE EXTINGUISHER?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
Fiat Chrysler Automobiles US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this Roadside Safety Kit, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.